

## Job Description – Computer Hardware Engineer/ System Engineer

<b>Type of Position</b>	Internship/Co-op
<b>Status</b>	Full-time/ Part-time
<b>Hours</b>	9:00 am – 5:00 pm
<p><b>About Us</b> Specializing in System Integrated Solutions with IBM blades, Cisco UCS, VMware, Linux and storage technologies, Open Decisions is the leading-edge Canadian IT company based in Markham, Ontario. We deliver tailored IT solutions (Application Readiness Service, Enterprise Installation Services and IT Maintenance/Support Services) to our customers. Our employees are committed to being the driving force behind everything we do. We innovate and pride ourselves on offering ground-breaking solutions as they continue to drive new levels of efficiency in our business.</p>	
<p><b>About the Position</b> We are looking for a System Engineer to help our customers build out, maintain and troubleshoot their infrastructures. You will be part of a talented team of engineers who demonstrate superb technical competencies, delivering mission critical infrastructure and ensuring the highest level of availability, performance and security.</p>	
<p><b>*This position is tailored for students currently enrolled in an accredited Co-op program with a post-secondary educational institution.</b></p>	

### Job Responsibilities

- Manage and monitor all installed systems and infrastructure for clients
- Install, configure, test and maintain operating systems, application software and system management tools
- Proactively ensure the highest levels of systems and infrastructure availability
- Monitor and test application performance for potential bottlenecks, identify possible solutions, and work with developers to implement those fixes
- Maintain security, backup, and redundancy strategies
- Write and maintain custom scripts to increase system efficiency and lower the human intervention time on any tasks
- Participate in the design of information and operational support systems
- Liaise with vendors and other IT personnel for problem resolution
- Perform Manual test based on the existing testing plan and analyze test results accordingly
- Document system defects and de-bug as per the company's standard procedure

### Job Qualifications

- Bachelor's Degree or Diploma in Computer Science, Engineering or equivalent experience, or currently enrolled a Canadian post-secondary institution with a focus in Hardware Configuration/ related field

- CCNA or equivalent experience in a Cisco, Juniper or Huawei environment.
- Proven working experience in installing, configuring and troubleshooting Unix/Linux based environments.
- Experience in Windows Server, VMware ESXi, Microsoft Active Directory, and SharePoint experience is a great asset.
- MCSE, MCP, VMware and/or other relevant certification is preferred
- Familiarity with Shell Scripting Languages. (Bashshell, Powershell), knowledge of virtualization solutions, particularly VMware, Microsoft Active Directory, Exchange, SharePoint, etc.
- Ample knowledge of Windows Operating Systems (W2K8 r2, W2K12, Win 7, Win 10).
- Experience with Disaster Recovery, knowledge of installation and configuration of hardware/software.
- Proficiency in documenting and maintaining configuration and process information.
- In-depth knowledge of network management in a Cisco and Lenovo/IBM/HP/DELL environment
- Experience with writing test plans, testing according to the plan and documenting bugs using preferred online tools
- Strong verbal, written and interpersonal communication skills
- Ability to multitask in a fast-paced environment as well as to take initiatives
- Ability to understand cross-browser compatibility issues
- Ability to speak mandarin or Cantonese is an asset

Although we appreciate each application, only those being considered for the position will be contacted.

*Open Decisions Inc. is an equal opportunity employer. We will not discriminate and will take affirmative action measures to ensure against discrimination in employment, recruitment, advertisements for employment, compensation, termination, upgrading, promotions, and other conditions of employment against any employee or job applicant on the bases of race, color, gender, national origin, age, religion, creed, disability, veteran's status, sexual orientation, gender identity or gender expression.*

## Job Description – Software Engineer

<b>Type of Position</b>	Internship/Co-op
<b>Status</b>	Full-time/ Part-time
<b>Hours</b>	9:00 am – 5:00 pm
<p><b>About Us</b> Specializing in System Integrated Solutions with IBM blades, Cisco UCS, VMware, Linux and storage technologies, Open Decisions is the leading-edge Canadian IT company based in Markham, Ontario. We deliver tailored IT solutions (Application Readiness Service, Enterprise Installation Services and IT Maintenance/Support Services) to our customers. Our employees are committed to being the driving force behind everything we do. We innovate and pride ourselves on offering ground-breaking solutions as they continue to drive new levels of efficiency in our business.</p>	
<p><b>About the Position</b> We are looking for an experienced Web &amp; Mobile App Developer with both Front-End and Back-End development skills. The successful candidate will utilize PHP, Python, Apache, MySQL, HTML, CSS, JavaScript, and DOM.</p>	
<p><b>*This position is tailored for students currently enrolled in an accredited Co-op program with a post-secondary educational institution.</b></p>	

### Job Responsibilities:

- Design, implement and refactor code
- Collaborate with the development team to brainstorm new products, inspiring each other with technical insights
- Identify system deficiencies and implement respective solutions with adherence to time, cost, regulatory and quality parameters
- Create complex web-based applications in PHP/Node.js and MySQL in accordance with established standards in a LAMP environment
- Modify existing PHP applications
- Develop and implement custom web pages and interfaces
- Develop in-depth mobile applications for both iOS and Android
- Work as part of a team as well as independently to meet project milestones
- Correspond with the company's marketing team and account managers to determine customer demand and the usability of new applications
- Perform other duties as assigned

## Job Qualifications

- Bachelor's Degree or Diploma in Computer Science, web related program, software engineering or equivalent experience, or currently enrolled a Canadian post-secondary institution with a focus in Software Development/ related field
- Experience with Java (better Android), PHP and Python
- Experience with Web Programming (HTML, CSS, JavaScript, AngularJS, ReactJS, or NodeJS, etc.)
- Familiar with graphic designs, able to use Adobe Photoshop and Illustrate
- Knowledge of Unix/Linux Operating systems
- Familiar with Web QA Tester and System Administration in a LAMP or Mean environment
- Strong analytical, problem-solving, and conceptual skills
- Potent verbal, written communication skills
- Exceptional teamwork and interpersonal skills
- Multitasking in a fast-paced environment
- Ability to understand cross-browser compatibility issues
- Ability to speak Mandarin or Cantonese is an asset

Although we appreciate each application, only those being considered for the position will be contacted.

*Open Decisions Inc. is an equal opportunity employer. We will not discriminate and will take affirmative action measures to ensure against discrimination in employment, recruitment, advertisements for employment, compensation, termination, upgrading, promotions, and other conditions of employment against any employee or job applicant on the bases of race, color, gender, national origin, age, religion, creed, disability, veteran's status, sexual orientation, gender identity or gender expression.*